

# Terms and Conditions

This document sets out the terms and conditions of using this website, we ask that you read them, they provide information about your rights and obligations, making sure that we both know where we stand.

When you visit this website, purchase goods or use our services, you confirm that you are over the age of 18 and agree to be bound by these terms and conditions. If you do not accept this agreement, we request that you do not continue to visit this website, purchase our products or use our services.

All products and services advertised on this website are offered in compliance with Australian Consumer Law.

## Downloads

At times we may have files for download on this site, care is taken to make sure the files are safe when uploaded, but we are not responsible for any viruses or damage that may occur as a result of your downloading any material from this website. Please take care to make sure you have adequate protection from viruses and other malicious attacks without knowledge or consent.

## External links

Sometimes links to third party sites may be provided. We are not responsible for the information on these sites, the information on that site may be relevant at the time the link was posted, we have no control over their content, which can be removed or changed at any time.

If you purchase anything from a third-party site by following an external link, the transaction is between you and the owner of that site, we take no responsibility for your purchase.

## Third party products, Content and Advertisements

We are not responsible for information, services or products that may be provided by third parties, practitioners or separate businesses that may be advertised on this website.

## Intellectual property

The content of this website and all recording are protected by copyright. Written consent must be obtained before any part or portion of the site can be copied or replicated in anyway.

Content shared on social media is allowed as long as the content is clearly linked back to this site and acknowledges Remissio Health and Wellness as the author of the content.

Individual talks and presentations for businesses and community groups, require permission to record the delivery, and/or share slides and handouts.

## Dispatch and delivery of products

If delivery of products is required, we will provide you with all delivery fees prior to payment for your purchase, along with estimated delivery dates.

If delivery is not an option alternate arrangement can be negotiated and organised.

We will not deliver to a P.O Box. Therefore, accurate contact and delivery information must be provided, we are not responsible for any loss or damage of goods due to incorrect information provided by you. Or your failure to collect product at through alternate arrangements.

Once the goods have been transferred into your care, it is then your responsibility to store the product correctly, adhere to expiry and best before dates.

## Visitor information

We reserve the right to delete any comments made on our social media channels which we find to be rude, offensive, or not in line with our moral code

## Jurisdiction and dispute resolution

Remissio Health and Wellness is based in Ballarat Victoria, Australia. This agreement is subject to the governing laws of that State.

If you have any issues or complaints that have arisen from your use of this website, our terms and conditions or our services please contact us directly, so that we may attempt to resolve the issue through negotiation and discussion.

#### **Remissio Health and Wellness**

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